

Clark County School District (CCSD) Districtwide Survey 2017

Frequently Asked Questions (FAQs)

1. What is the purpose/goal of the CCSD Districtwide Survey?

The purpose of the Survey is to collect information from parents/guardians, students, and staff about their opinions regarding school climate, culture, and learning attitudes. This information will inform and assess policy and practice in the Clark County School District.

2. How long does it take to complete the Survey?

Parent/guardian and staff surveys have 20 questions each and should take less than 5 minutes to complete. The student survey has 66 questions should take less than 10 minutes to complete.

3. Are Survey responses confidential? How do I know the district will not share individual responses to the Survey?

All Survey response data is stored in a secure location and maintained by the [Research Department](#). All Survey responses are kept completely confidential. Individual survey responses are not shared with school staff or anyone else. This means that any individual information collected is kept private and not used for any purpose that could identify an individual respondent. Students and parents/guardians are asked for student identification numbers to track response rate for whole schools, prevent duplication of entries, and to maintain the ability to aggregate responses as accurately as possible. Only [Human Subjects Assurance](#) trained personnel with knowledge of Family Educational Rights and Privacy Act ([FERPA](#)) and Protection of Pupil Rights Amendment ([PPRA](#)) guidelines will have access to analyze the data.

4. If a family has multiple children in CCSD schools and/or grade levels, how many times can the parents/guardians of that family take the Survey?

Each parent/guardian may take one survey per child enrolled at a CCSD school. For example, in a two parent family with three children enrolled in CCSD schools, each parent can take the survey three times (up to a total of six surveys completed).

5. I can't remember my child's student identification number. How can I get it?

Your child's student identification number is the same as their lunch number. It can be found by logging into [Infinite Campus](#). If you cannot find your student's identification

number, please contact your child's school. School contact information is available [on the ccsd.net website](http://ccsd.net).

6. Why do I need to provide my child's student identification number to complete the CCSD Districtwide Survey?

Students and parents/guardians are asked for student identification numbers to track response rates, prevent duplication of Survey entries, and to maintain the ability to aggregate responses as accurately as possible. All Survey responses are kept completely confidential. No personally identifying information will be used or distributed. This means that any individual information collected is kept private and not used for any purpose that could identify an individual respondent.

7. What type of information does the CCSD Districtwide Survey collect?

The Survey is asking the level of agreement/disagreement with key areas of school climate and culture. Questions are provided to obtain information regarding various topics:

- Parent Involvement and Support
- School Safety
- Bullying and Victimization
- Physical Environment and Resources
- Perception of School Performance
- Perceptions of District Performance

8. How will CCSD central office administration and schools use the Survey responses to make a difference for parents/guardians, students, and schools?

Survey results are used to show District administration and staff areas of success, areas in need of improvement, and to provide an overall evaluation of District performance. Aggregate Survey results are distributed at the school, Performance Zone, and District level. In turn, schools, Performance Zones, and District central offices use these results as a stakeholder feedback mechanism to:

- Target specific areas for improvement
- Understand the opinions and beliefs of CCSD stakeholders
- Demonstrate areas of success
- Provide information for use in school and District performance planning
- Provide information for the Board of Trustees Annual Monitoring Report
- Provide data for use in District and school evaluation and assessment

9. Where and when will the results of the Survey be available to the community?

Results of the Survey will be available to schools beginning in mid-January and they will be able to share responses to the community at that time.

10. Is the CCSD Districtwide Survey mandatory?

While the Survey is not mandatory for parents/guardians, students, or staff, it is hoped that as many as possible complete the Survey. CCSD values the opinions of all CCSD stakeholders and considers it a top priority to hear their feedback. Importantly, the higher the response rate to the Survey, the more confident we can be that the attitudes and opinions reflected in the summaries represent those of the larger population.

11. How can I take the CCSD Districtwide Survey?

The Survey is available online for all parents and students at <http://ccsd.net/district/surveys>. The Survey can also be accessed from a mobile phone, tablet, or traditional desktop or laptop computer. CCSD staff must take the Survey from a CCSD networked computer or use a remote access code that was supplied to them. Parents/Guardians of CCSD students can also request a paper Survey with a self-addressed envelope from their school.

12. Is it mandatory to complete the Survey online, or can I complete a paper Survey?

Parents/Guardians of CCSD students can also request a paper Survey from their school.

13. When is the last day that the Survey will be available?

The last day the Survey will be available online is December 15, 2016. The last day a paper survey can be requested from your school is December 9, 2016. All paper surveys must be returned to your school's office by December 12, 2016.

14. When I enter my child's identification number, I still can't access the Survey. What can I do?

If you can't access the Survey with your child's student identification number, please check [Infinite Campus](#) to ensure your student identification number matches what is in the CCSD system. If you are still having problems, please contact the [Department of Research](#) at (702) 799-1041.

15. My child has two parents/guardians who would like to complete the Survey. Can each parent/guardian take the Survey?

Yes, each parent/guardian can take the Survey.

16. Who will be taking the Survey?

Parents: All parents/guardians of CCSD students are encouraged to take the Survey.

Students: CCSD students in grades 4 through 12 may take the Survey.
Staff: All CCSD school site staff are encouraged to take the Survey.

17. How is the Survey being administered?

The Survey is available online for all parents and students. CCSD staff must take the Survey from a CCSD networked computer or use a remote access code that was supplied to them. Parents/Guardians of CCSD students can also request a paper Survey with a self-addressed envelope from their school.

18. Is the Survey available in different languages?

The Survey is available online for parents/guardians and students in both English and Spanish. Paper Surveys for parents/guardians are also available in English and Spanish. If parents/guardians wish to take the Survey in a language other than English or Spanish, contact the [Research Department](#) (702) 799-1041.

19. Who can I contact for more information about the Survey?

CCSD provides information about the Districtwide Survey on the Survey FAQ page. You can also contact the [Research Department](#) at (702) 799-1041 if you have more questions.